

Total Network Management

It's More Than Just Technical Support!

What is Total Network Management?

In large organizations, a technology department manages four key areas that allow a business to function efficiently and effectively. At Rumpf Computer Solutions, we've created an approach that offers this same capability to smaller organizations without an internal technology staff.

- **Network Operation**

Keeping your network running smoothly is the highest priority. With our proactive maintenance solution we are able, in many cases, to contact you about a potential problem before it ever arrives at your workstation. The proprietary tools available to our technicians allow us to troubleshoot issues remotely, and in some cases, without ever disturbing the user. In the end, your business runs smoother and your overall technology costs are reduced because of our ability to automate processes.

- **Network Administration**

Hotels have a housekeeping staff, and so do we. As experienced technology administrators, we know the importance of keeping up-to-date information regarding your network at the ready. Passwords, network maps, user information and policies are all stored in a secure database so that no one is ever left in the dark at the most inopportune time.

- **Network Maintenance**

System updates are released automatically after going through review in our network monitoring solution, which allows you to rest assured that bugs in system updates will cause your system harm. Additional automated maintenance features can prolong the life of machines on your network. No matter how much prevention goes into a network though, systems will still fail. Having decades of experience with hardware and software troubleshooting, our engineers have a proven track record of diagnosing and resolving problems quickly and permanently.

- **Network Planning**

Employing people versed in both business and technology, we make bridging the gap easy. We strive to learn the core ideals of your business and then create tactical packages that make attaining your strategic goals more efficient through the effective use of technology.

